

Privacy Policy

Publication date: 15.06.2026

Last updated: 18.06.2026

Policy for processing and protecting personal data of users, applicants, merchants, clients and representatives.

WHITECAPITAL processes personal data in connection with website use, submission of applications, onboarding, client review, service provision, technical support and performance of agreements.

Data processed

WHITECAPITAL may process:

name;
position;
e-mail;
phone;
messenger;
company name;
country of registration;
registration documents;
information about the director;
information about the representative;
information about beneficial owners;
website or payment resource;
instruction documents;
invoices;
support data;
IP address;
technical logs.

Purposes of processing

Data is processed for:

review of applications;
KYB/KYC review;
AML/CFT review;
sanctions screening;
risk assessment;
conclusion of agreements;
provision of dashboard and API;
execution of agency instructions;
processing refunds and disputes;
client support;
compliance with bank and legal requirements.

Data sharing

Data may be transferred to:

banks;
payment partners;
compliance providers;
technical providers;
legal advisers;
auditors;
public authorities where required.

WHITECAPITAL does not sell personal data.

Storage

Data is stored for the period necessary for performance of agreements, AML/CFT compliance, dispute resolution and compliance with bank and legal requirements.

Protection

WHITECAPITAL applies reasonable technical and organizational measures to protect data.

Contacts

Questions regarding personal data:

support@whitecapital.tech

office@whitecapital.tech